



THEBE WE CARE CORONAVIRUS (COVID-19)

Dear Provider,
Following the diagnosis of the Coronavirus (COVID-19) in South Africa, we would like to communicate the following:

HELP

CORONAVIRUS IS COVERED

- ThebeMed Medical Scheme will cover the following costs:
 - Testing
 - The Treatment for confirmed patients.
- Benefits for both in-hospital and out-of-hospital will apply.
- We will cover Private hospitalisation when a member with a confirmed diagnosis is symptomatic and requires hospitalisation.
- If the patient is registered on the Disease Management Program and you are testing or confirmed COVID-19, please email wellbeing@thebemed.co.za the details of the patient.



CLAIMS SUBMISSION

- ThebeMed would like to request that Service Providers use the ICD10 code U07.1 (nCoV acute respiratory disease) with any other co-morbidities.
<https://www.who.int/classifications/icd/covid19/en/>
- Pathologist indicated that they would utilise tariff code 3974/4434. ThebeMed would like to request that Pathologist submitting claims to the Scheme to utilise tariff code 4434.



THEBE SUPPORT

- ThebeMed Medical Scheme will provide the following support to its Member's:
 - Digital Newsletter
 - Posters in English, Zulu & Sotho
 - Various SMS communication
 - MMS communication
 - Flyers to hand out at Wellness Days
 - Mailer to Managers and HR with resources and tips.
- Communication to members to utilise seasonal vaccinations
- Educate members to first phone the practice if:
 - Travelling to any of the affected countries
 - In contact with a person from areas where outbreaks were reported
 - Experience the following Symptoms Shortness of Breath, High Fever and/or Cough.
- To reduce the risk to your practice, to possible look into:
 - when booking patient appointments to ask the questions to potential flag possible risk cases.
 - Designated area to receive and consult potential COVID-19 patients.
- We have attached the National Institute for Communicable Diseases and Department of Health Training Slides on the COVID-2019

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MEDICAL AID SCHEME