# 2019 Accessible Care • Affordable Prices





# Comprehensive Care

SUBJECT TO CMS APPROVAL

# ENERGYPLAN

Private hospital cover Choice of designated service provider Choice of benefits to suit your needs

## **In Hospital Benefits**

Cover for major medical events that result in an admission into hospital. All benefits and services are subject to Pre-authorisation and must be pre-authorised prior to admission, by the relevant Managed Healthcare Company on 0861 84 32 36. Pre-authorisation is not a guarantee of payment. Scheme rules, formulary, internal protocols and PMB's will be applied where applicable.

	Benefits	Limits 2019		
D	<b>HOSPITALISATION</b> (Including accommodation, theatre, materials and all related services)	<b>UNLIMITED</b> 100% of Negotiated Tariff. Based on internal protocols. Subject to PMB's. Based on the Clinical Outcomes and Tariff Negotiations. The Scheme has the right to channel cases to the most competitive network.		
	TAKE-HOME MEDICATION	7 Days supply / beneficiary / per hospital stay.		
	DIAGNOSTIC INVESTIGATIONS Pathology and Radiology	100% of Negotiated Tariff. PMB* based on internal protocols.		
	MRI / PET / CAT Scans	2 MRI or CT Scans / beneficiary / year (In/Out of Hospital). 100% of Negotiated Tariff. PMB* based on internal protocols. Subject to pre-authorisation.		
2	AUXILIARY, ALTERNATIVE HEALTH- CARE AND PHYSIOTHERAPIST PRACTITIONERS	100% of Negotiated Tariff. PMB* based on internal protocols.		
	(Includes Dieticians, Occupational Therapists, Physiotherapist and Speech Therapists)	Treatment Plan and Progress Report should be submitted during the hospital event to manage the clinical outcome.		
	(Referred by treating doctor)			
	<b>ONCOLOGY</b> (Radiotherapy, Chemotherapy and related materials)	100% of Negotiated Tariff. PMB* based on internal protocols.		
5	BLOOD TRANSFUSIONS AND BLOOD REPLACEMENT PRODUCTS	100% of Negotiated Tariff. PMB* based on internal protocols.		
v	ORGAN TRANSPLANTS	100% of Negotiated Tariff. PMB* based on Department of Health protocols.		
	<b>RENAL DIALYSIS</b> (Including immune suppressive medication)	100% of Negotiated Tariff. PMB* based on internal protocols and Treatment Plan.		
9	INTERNAL & EXTERNAL PROSTHESIS	Limited to an overall of R50 000 / family / year. The following Prosthesis sub-limits are applicable: • Vascular: R20 000 • Joint replacement R35 000 • Functional: R20 000; • Major Musculoskeletal: R15 000 I 00% of Negotiated Tariff and based on internal protocols.		
Ð	<b>ALTERNATIVES TO HOSPITALISATION</b> Subject to Pre-authorisation, Case Management	UNLIMITED in Step Down Facilities & Sub-acute Facilities.		
	PMB* and based on internal protocols	Terminal Care (Imminent death) Limited to R50 000 / family / year.		
3	<b>MENTAL HEALTH</b> (Psychiatric Treatment In and Out of Hospital) Appropriate referral by GP / Specialist, failing to do so will result in no payment. Subject to Pre-authorisation for In and Out of hospital, Treatment Plan Submission & Progress Report from the provider	Limited to R15 000 / family / year. 100% of Negotiated Tariff. PMB* 21 Days based on internal protocols. Payment up to 3 days for Psychologist charging therapy sessions with Psychiatrist in the same admission, thereafter pre-authorisation required with treatment plan and progress report.		
•	DELIVERY / BIRTHS	<b>Normal &amp; Caesarean Birth in Hospital</b> 100% of Negotiated Tariff. PMB* Based on internal protocols.		
		Home Delivery (By Registered Midwife) Limited to R6 000 / pregnancy.		
M	PLANNED HOSPITAL PROCEDURES	Covered, at 100% Negotiated Tariff. Colonoscopy, Cystoscopy, Gastroscopy, Myringotomy, Sigmoidoscopy, Laparoscopy, Arthroscopy.		
		R3 500 Co-payment for these planned procedures: Hysterectomy and Nissen Fundoplication (Reflux Surgery), Spinal Surgery and Joint Replacements.		
		Subject to PMB's and internal protocols.		
2	<b>DRUG &amp; ALCOHOL REHABILITATION</b> (Account will only be paid if the full course of treatment has been completed)	Limited to 21 days / beneficiary / year. 100% of Negotiated Tariff. PMB* Based on internal protocols. Subject to Contracted private and Public Facility.		
•	<b>MEDICAL RESCUE</b> (Ambulance, Medical Emergency Evacuation Transport to Advisory Services)	100% Negotiated Tariff at DSP* Subject to Pre-authorisation.		
	MAXIILLO-FACIAL SURGERY	100% of Negotiated Tariff. PMB* based on Department of Health protocols.		

All benefits will be pro-rated for members admitted during the benefit year.



## **Out of Hospital Benefits**

All benefits are payable at Designated Service Provider (DSP)\*. Scheme rules, formulary, internal protocols and PMB's will be applied where applicable.

Benefits	Limits 2019
GP CONSULTATIONS If Non-DSP* GP utilised voluntarily: 25% co-payment payable by member per visit	<b>UNLIMITED</b> 100% of Negotiated Tariff.
SPECIALIST CONSULTATIONS (Subject to appropriate referral by GP, failing t so will result in no payment)	$ \begin{array}{ccc} M &= 3 \\ M+2 &= 5 \\ M+3+ &= 7 \end{array} $
(In General Practitioners and Specialist rooms only	Limited to R1 022 / beneficiary. 100% of Negotiated Tariff. Internal protocols applicable.
ACUTE MEDICATION (Medication, Injection and Material)	M    = R4 240      M+1    = R6 070      M+2    = R7 640      M+3+    = R9 690      100% of cost at Single Exit Price and Regulated Dispensing Fee.
PHARMACY ADVISED THERAPY (Over the counter medicines in consultation pharmacist, restricted to registered Schedule and 2 medicines.	
CHRONIC MEDICATION  Subject to: Pre-authorisation; Internal Treatm  Protocols & Medicine Formulary; PMB* and  Renewal of prescription every six months	I00% of Cost at Single Exit Price & Regulated Dispensing Fee.      ent    Subject to Generic & Scheme Formulary Services provided by DSP*      Other chronic (NON-CDL) medicine: Limited to R12 000 / family and R4 000 / beneficiary / year      CDL/PMB Chronic Disease List medicine: Unlimited. Payable first from Other Chronic Medicine.
CONSERVATIVE DENTISTRY (Consultations, Fillings and Extractions, Scaling Polishing and X-rays)	<b>UNLIMITED</b> Subject to Pre-authorisation. 100% of Thebemed Dental Rates. Based on DENIS* clinical protocols.
(Crown and Orthodontics)	Limit R2 500 per person limited to R5 000 / family / annum. Subject to Pre-authorisation. 100% of Thebemed Dental Rates . Based on DENIS* clinical protocols.
HOSPITAL AND ANAESTHETICS	Impacted teeth only. Subject to Pre-authorisation. Based on admission protocols.
OPTOMETRY (Frames, Lenses, Readers, Contact Lenses and Disposable Contact Lenses) Subject to pre-authorisation	I pair of frames limited to R813 / beneficiary / 2 years. Single, Bifocal and Multifocal Lenses covered at 100% at DSP* Negotiated rate. Contact Lenses Limited to R1 235 / beneficiary / 2 years. No benefit for Contact Lenses if Frames are puchased.
REFRACTION TESTS	I Test / beneficiary / 2 years. 100% of Negotiated Tariff. Managed by PPN*
PHYSIOTHERAPY	IN HOSPITAL Subject to Hospitalisation benefits. Subject to referral from Admitting Doctor, no referral will result in no payment. OUT OF HOSPITAL Limited to R2 450 / family / year. Appropriate referral by GP / Specialist, failing to do so will result in no payment. 100% of Negotiated Tariff. PMB* based on internal protocols.
RADIOLOGY Including Radiology, Specialised Radiography a Angiography)	IN HOSPITAL and Subject to Hospitalisation benefits. OUT OF HOSPITAL Limited to R3 340 / family / year. Managed by Request Form as prescribed by the GP and Authorised Specialist.
MRI / CT SCANS (Subject to Pre-authorisation)	2 MRI or CT Scans / beneficiary / year (In or Out of Hospital). 100% of Negotiated Tariff. PMB* based on internal protocols.
MEDICAL & ORTHOPAEDIC APPLIANCES (Services In and Out Hospi Subject to Pre-authorisation and GP/Specialis referral. PMB* based on internal protocols	
PATHOLOGY	<b>OUT OF HOSPITAL. UNLIMITED</b> Managed by Request Form as prescribed by the GP and authorised Specialist. 100% of Negotiated Tariff. PMB* based on internal protocols.
AUXILIARY AND ALTERNATIVE HEALTHCARE PRACTITIONERS (Includes Chiropractors, Homeopaths, Podiat Hearing Aid Acousticians, Audiology, Dieticia Occupational Therapists, Orthotics and Spee Therapists, Registered Nursing Services and Psychologist)	ns, Subject to Treatment Plan and Progress Report from the provider.



## **Additional Benefits**

All benefits are payable at Designated Service Provider (DSP)\*. Scheme rules, formulary, internal protocols and PMB's will be applied where applicable.

# **myHealth**



AIV ASSIST

**SUPPORT** 

LINE WELLN ΜΥΡΙ ΑΝ

## Health and Wellness Management Programme



#### Thebemed cares and wants you be be healthy and well!

myHealth is designed to identify and inform you of potential health risks when you complete your annual health screening at a wellness day, your nominated doctor or pharmacy clinic.

A basket of care is provided through the myHealth disease management programme to support and educate you should you be diagnosed with a chronic condition.

How you live now has a big impact on your quality of life in the future. Our goal is to support you with motivation, coaching, advice, resources and tools that will help you achieve your goals.

#### Enjoy your world of benefits:

REGISTER NOW. It's fast and easy. Visit www.thebemed.co.za/myhealth or call us on 08002BWELL (0800229355)

**EDUCATE** 

#### **IDENTIFY**

## DIAGNOSE

## **Benefits**

#### HEALTH ASSIST

Limited to Appropriate Referral from DSP\* GP & Authorised Specialist.

100% of Negotiated Tariff

(Test to be done at DSP Pathologist)

## Limits 2019

Health Risk Assessment Test (Cholesterol, Blood Pressure, Body Mass Index (BMI), Lifestyle assessment) I Test / beneficiary / year (over 18 years)

TREAT

- I Flu Vaccine / beneficiary / year
- I Free PSA for males over 40 years / beneficiary / 2 years
- I Free Blood Sugar Test over 15 years / beneficiary / year
- I Colon Cancer Blood Test over 50 years / beneficiary / year
- Bone Density Scan over 50 years / beneficiary / year. Limited to R1 800
- I Dental Checkup / beneficiary / year. 100% ThebeMed Dental Rates. Based on DENIS\* clinical protocols 2 Dietician Consultations for BMI above 35 and over 12 years / beneficiary / every 6 months limited to RI 200. After consultation of Dietician as required protocols
- I Biokinetic Consultation to provide home exercise programme limited to R300 beneficiary / year Subject to Dietician consultation first and submission of health indicators and outcomes to the Scheme

#### YOUTH ASSIST

Thebemed cares about the social ills such as drug and alcohol abuse, teenage pregnancies and induced abortions that impacts the youth in our communities, and designed a programme that will assist in moderating these , challenges

Thebemed's youth programme is aimed at influencing young people's attitudes and behaviours with a view to creating conditions for positive social change. The objective of the programme is to empower the youth with tools to resolve conflicts, make informed decisions and solve problems that impact their health programme is to empower the youth with tools to resolve conflicts, make informed decisions and solve problems that impact their health.

2 Free sessions for beneficiaries 12-17 years / beneficiary / year at registered social worker or psychologist. Limited to RI 200 / beneficiary. 100% of Negotiated Tariff



## **CHOICE OF NETWORKS**

Select the network option to suit your needs, or pay less and stay with one doctor.

Contribution's will be charged according to the Network selection.

Members are not allowed to change networks during the year; however members may change their Primary Care Provider by contacting the Call Centre. The choice of Network is based on member level and not beneficiary level e.g. the main member will select a network and all the family dependants must choose one Primary Care Provider from that specific network.



2019 RATES PER MEMBER PER MONTH						
INCOME CATEGORY	MEMBER	MEMBER + I	* MEMBER +2+	ADULT RATE		
0 - R4 000	RI 513	R2 622	R2 773	RI 109		
R4 001 - R7 500	R2 343	R3 352	R3 540	RI 009		
R7 501 - R10 000	R3 696	R4 988	R5 272	RI 292		
R10 001 +	R4 140	R5 372	R5 675	RI 232		
0 - R4 000	RI 889	R3 278	R3 464	RI 389		
R4 001 - R7 500	R2 602	R3 722	R3 933	RI 120		
R7 501 - R10 000	R3 997	R5 395	R5 699	RI 398		
R10 001 +	R4 356	R5 655	R5 975	RI 299		
0 - R4 000	R2 127	R3 688	R3 932	RI 561		
R4 001 - R7 500	R3 060	R4 373	R4 621	RI 313		
R7 501 - R10 000	R4 794	R6 474	R6 841	RI 680		
R10 001 +	R5 445	R7 067	R7 468	RI 622		

\*M+2+

Additional child dependants above M+2 included free of charge Additional adult dependants charged at adult rate Please refer to the rules for definition of dependants

## VITAL INFORMATION

#### CLAIMS MANAGEMENT

Thebemed strives to pay all valid claims timeously. It is therefore important to ensure that Thebemed receives every claim as soon as possible after the consultation. In most instances the provider will forward the claim to the Scheme. We suggest that you confirm with your provider at the time of consultation how the claim will be submitted. Please note it is the member's responsibility to ensure that the claims are submitted to and received by the Scheme within 120 days of the consultation.

#### COMPLAINTS

THEBEMED TIP OFF FRAUD LINE

Please ensure that all claims from providers have the following information, so that payment of claims can be made:

- Medical Aid numbe
- Member names
- Patient name
- Date of birth
- Dependant number
- Doctor practice number
- Diagnosis and procedure name

ICD 10 Code

- Reference or account number
- Tariff Code and amount charged

All benefits will be pro-rated for members admitted during the benefit year. All costs payable at 100% of Negotiated Tariff.

- Referring Provider practice name and practice number
- If accounts have been paid by the member

Should you not be satisfied with the outcome of a query, you ca send to **complaints@thebemed.co.za** 

0861 666 996



## Additional Benefits

All benefits are payable at Designated Service Provider (DSP)\*. Scheme rules, formulary, internal protocols and PMB's will be applied where applicable.

Benefits	Limits 2019	
HIV ASSIST HIV Testing & Counselling	I Free HIV test / beneficiary / year Pre-exposure prophylaxis included for high risk beneficiaries / year	
CHRONIC DISEASE Disease Management Basket of Care	Subject to Disease Management protocols and to registration on the Disease Management Programme	



#### TELEPHONIC SUPPORT 08002BWELL (0800 229 355)

Trauma Counselling

Short Term Counselling (Relationship counselling, Family counselling, Health advice, Stress, Lifestyle coaching) Unlimited. Monday – Friday : 08h00 to 16h00

Unlimited. Trauma 24 hours a day/ 7 days a week



#### MYPLAN2BWELL

#### www.thebemed.co.za/myhealth.

- Rate your health
- Choose your goal & register for e-coaching
- Personalise your meal
- Design your fitness plan
- Track your results

I Membership / beneficiary / year for beneficiaries over 18 years Subject to online registration



#### This program assists Thebemed's mothers in waiting by providing advice and benefits. HOSPITAL CONFINEMENT - PMB\* based on internal protocols

MATERNITY SONARS - Limited to 3 Sonar's / pregnancy

MATERNITY VISITS - 3 Antenatal visits / pregnancy

POST NATAL CONSULTATIONS - 3 Post Natal Midwife Consultations / pregnancy

**MATERNITY BAG** - At 7 months, you will receive a free maternity bag containing mother and baby essentials to get you started on your journey to motherhood. Subject to registration on the Thebe Bambino Programme to qualify.

All benefits are payable at DSP\*



PAP SMEAR - I for females over 18 years / beneficiary / year

**MAMMOGRAMME** - I for females over 40 years / beneficiary / 2 years

**CONTRACEPTIVE BENEFIT** - Subject to Oral, injectable and patch contraceptives only. Limited to R120 / script / month

**HOW TO REGISTER:** 

THEBE BAMBINO REGISTRATION: 0861 84 32 36 | wellbeing@thebemed.co.za | www.thebemed.co.za



Your Shield for Health

# Why Choose Thebemed **Medical Aid?**





## **UNLIMITED GP CONSULTATIONS AND PRIVATE HOSPITALISATION**

Free choice of DSP network doctors Unlimited hospitalisation at contracted facilities



## myHealth wellness **PROGRAMME ON ALL OPTIONS**

- Counselling
- HIV testing
- Health risk assessment Health advisor
- MyPlan- online wellness programme Basket of care for chronic conditions



### **FREE AIRTIME**

Upon signing up with Thebemed Medical Aid, you will receive a sim card. This provides easy communication with consultants and you receive R55 airtime monthly.



## **BAMBINO PROGRAMME**

Register on the Maternity Programme and at 7 months and you will receive a free maternity bag. The bag contains mother and baby essentials to get you started on your journey to motherhood. Maternity benefits include:

- 3 Antenatal visits per pregnancy ٠
- 3 Sonars per pregnancy and 3 Post Natal Midwife consultations per pregnancy



## **ONSITE SUPPORT** THROUGH SERVICING CONSULTANTS

- Education and training
- Member induction
- Resolution of queries coach



## **EXCLUSIONS & LIMITATIONS**

Expenses incurred with any of the following will not be paid by the scheme, except where included as Prescribed Minimum Benefits:

- Treatment or operations for cosmetic purposes including Blepharoplasties, Genioplasties, I. Rhinoplasties, Otoplasties, removal of tattoos, Labial frenectomies for patients over the age of 8 years old, etc.
- Treatment for obesity including Liposuction, tummy tuck, Bariatric surgery, etc. 3 Cosmetic breast reduction and reconstruction, refractive surgery and human growth hormones
- 4. Treatment for infertility or artificial insermination limited to Prescribed Minimum Benefits in State Hospitals
- Holidays for recuperative purposes
- Services rendered by persons not registered with a recognised body in South Africa 6.
- constituted in terms of in terms of any law 7. Purchase of medicines and proprietary preparations, including but limited to:
- Bandages and aids
  - Nutritional / food supplements including patented baby foods and special formulae
  - Acne treatment including Roaccutane and Diane, refer to Scheme
  - · Contraceptives available from state institutions
  - Toning and slimming productsDomestic and biochemical remedies

  - Vitamins except when prescribed for prenatal conditions, children under 12 years. Including people living with HIV/AIDS and registered on the programme
  - Aphrodisiacs
  - · All soaps and shampoo (medicated or otherwise) Anabolic steroids
  - · Contact lenses preparations
  - Medicines and preparations advertised to the public and readily available without prescription, except where indicated in relevant benefit option
- Examinations for insurance, visas, employment, school camps and similar purposes 9. Services rendered during any waiting periods that are imposed on the member or any dependant joining the scheme
- Travel costs other than in an ambulance for emergency service to hospital only
  Appointments not kept and fees for writing prescriptions
- Telephonic consultations including after-hours consultation / fees except in emergency 12. situations
- Non-PMB claims resulting from war, invasion, act of foreign enemy, hostilities, warlike 13. operations (whether war be declared or not) civil war, rebellion, revolution, insurrection, military or usurped power, wherever a member has been participating
- Convalescent or recuperative homes or clinics for the aged and chronically ill including frail 14. care
- 15. Loss of libido, including Viagra and Caverject
- 16. Acupuncture, reflexology and aromatherapy
- Ante- and Postnatal exercise, except under PMB's 17 18. Osseo-integrated tooth implants

#### ABBREVIATIONS

BHF	- Board of Healthcare Funders
BMI	- Body Mass Index
DSP	- Designated Service Provider
NON-DSP	- Service Providers that fall outside of the DSP List
CO-PAYMENT	- Payment that needs to be made to service providers that are not on the DSP* list, including certain planned hospital procedures and services to specialists not referred
CDL	- Chronic Disease List
DENIS	- Dental Information Systems
GP	- General Practitioner
ICD10	- International Statistical Classification of Disease and Related Health Problems
PMB	- Prescribed Minimum Benefits
PPN	- Preferred Provider Negotiators
SEP	- Single Exit Price
THEBE BAMBINO PROGRAMME	- Thebemed's Matemity Programme

VCT - Voluntary Counselling and Treatment

**Preferred Service providers** 

- 19. X-rays performed by anyone other than a registered Radiologist, Radiographer, Registered Radiographer Assistant or Dentist
- 20. Benefits in respect of the cost of medical expenses incurred whilst overseas are subject to approval by the Board of Trustees, if approved, cover will be at the applicable South African tariff
- Complications arising from procedures or / and condition which is a scheme exclusion 21
- 22. Revision of scars Keloid removal except for burns and functional impairment
- All expenses incurred due to elective Caesarean surgery not covered by the Scheme 23. 24. Purchase or hire of medical, surgical or other appliances or devices not provided for in the rules or protocols or not scientifically proven, including appliances to treat headaches, autopsies, back rests and chair seats, beds and mattresses, blood pressure monitors, elctroninc tooth brushes, humidifiers, pain relieving machines (e.g. TENS and APS), etc.
- 25 Erythropoeitin unless pre-authorised 26 Gender re-alignment
- 27. Uvulopalatopharingoplasty
- 28. Hyperbaric oxygen treatment except for PMB's
- 29 Organ donations to anyone other than a member or dependent of the scheme Exclusions listed under "Dental Benefit Exclusions Summary", available on request from 30. Scheme
- 31 Positron Emission Tomography (PET) scans where applicable
- 32. Blood collections from medical practitioners and specialist
- Alternative Health Practitioners (Osteopathy; Registered Counsellors; Reflexology; 33 Phytotherapy; Therapeutic massage therapy)
- 3D and 4D Maternity scans 34
- 35. MRI scans ordered by a general practitioner, unless there is no reasonable access to a specialist
- X-rays performed by chiropractors Chiropractor and Podiatry benefits in hospital 36.
- 37.
- 38. Sleep therapy 39. Bilateral gynaecomastia
- 40. Stethoscopes and sphygmomanometers (blood pressure monitors)
- CT colonography (virtual colonoscopy) for screening 41.
- 42. MDCT Coronary Angiography for screening
- Physiotherapy for mental health admissions 43
- 44. Epilation – treatment for hair removal
- 45. Facet joint injections and percutaneous radiofrequency ablations
- 46. Organs and haemopoietic stem cell (bone marrow) donations to any person other than to a member or dependent of a member on this Fund
- 47. Counselling by Registered Councillors and/or Art Therapist. Subject to prescribed minimum benefits
- 48 Allergy screening panels and/or desensitisation
- 49. Arch supports and chair seats
- 50. Beds and mattresses
- Insulin pumps except for children 7 years or younger with frequent documented events of 51. hypo and hyperglycemia

#### **CHRONIC DISEASE LISTINGS**

Chronic medication for the following disease listing is considered as Prescribed Minimum Benefits (PMBs)\*.

Epilepsy

• Glaucoma

• Haemophilia

Incontinence

Osteoarthritis

• Schizophrenia

• Systemic Lupus

Erythematosus Ulcerative Colitis

• Hyperlipidaemia

• Hypothyroidism

• Multiple Sclerosis

• Parkinson's Disease Psoriasis

• Rheumatoid Arthritis

• Gout

• Gastro-oesophageal reflux disease

- Addison's Disease
- ADHD
- Allergic Rhinitis
- Asthma
- Bipolar Mood Disorder
- Bronchiectasis
- Cardiac Failure
- Cardiomyopathy
- Chronic Renal Disease Chronic Obstructive
- Pulmonary Disease
- Coronary Artery Disease
- Crohn's Disease
- Depression
- Diabetes Insipidus
- Diabetes Mellitus Type I
- Diabetes Mellitus Type II
- 082 911 and 0860 638 2273 0861 10 35 29

0860 10 49 33



momentum 🔿 TYB

Ground Floor, Old Trafford 4, Isle of Houghton, Corner Boundary & Carse O'Gowrie Roads, Houghton, Johannesburg PO Box 4709, Johannesburg, 2000 Website: www.thebemed.co.za

| Call Centre: 0861 84 32 36

Thebemed is administered by Momentum TYB.

Optical authorisation for PPN:

Dental authorisation for DENIS:

